

How to join MCR2030 and access the dashboard

Dashboard how-to guide for cities

Ver. 13 September 2023

Key update: Information on the new sign-in system

Content

MCR2030 sign-up steps:



Using dashboard tips:

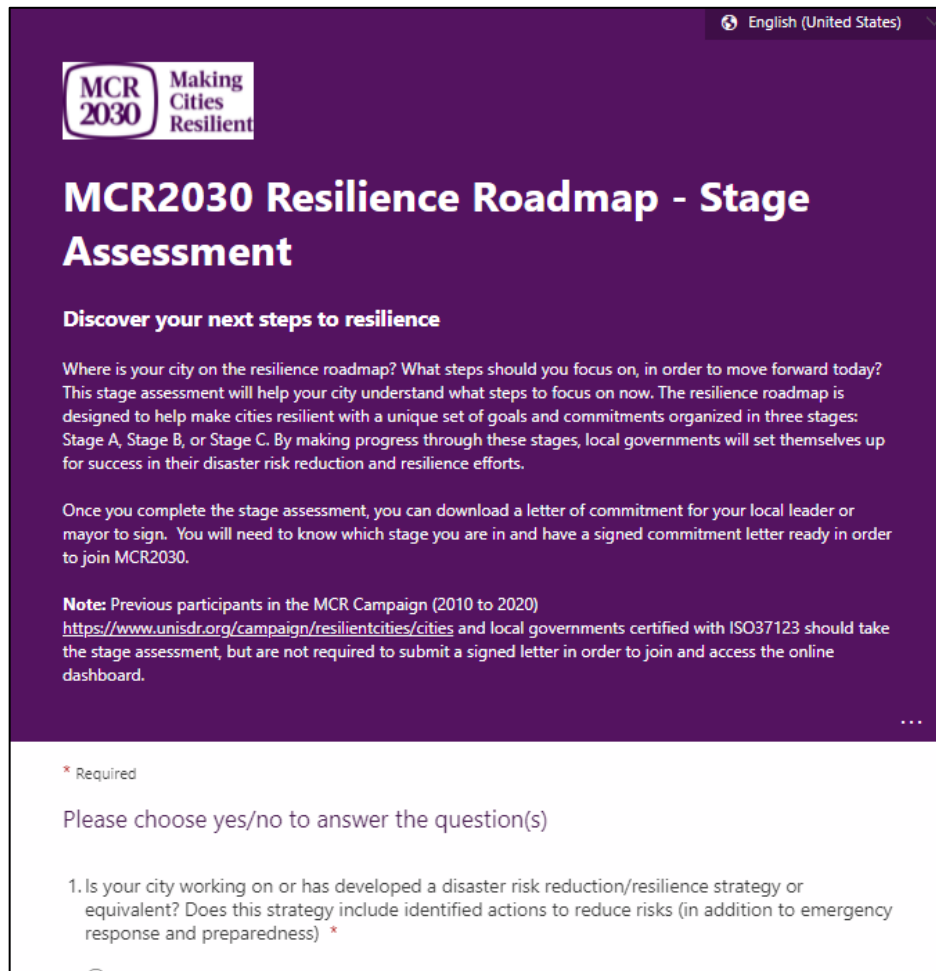
- Overview of the city dashboard

Tips:

- *Complete all steps! Cities are encouraged to complete both the city profile basics and details to maximize the benefits from the dashboard access. This will allow you to discover participating entities and services matching to your city's needs.*

Take the stage assessment and prepare a letter of commitment

Take the stage assessment to find out whether your city is at Stage A, B or C



English (United States)

MCR2030 Making Cities Resilient

MCR2030 Resilience Roadmap - Stage Assessment

Discover your next steps to resilience

Where is your city on the resilience roadmap? What steps should you focus on, in order to move forward today? This stage assessment will help your city understand what steps to focus on now. The resilience roadmap is designed to help make cities resilient with a unique set of goals and commitments organized in three stages: Stage A, Stage B, or Stage C. By making progress through these stages, local governments will set themselves up for success in their disaster risk reduction and resilience efforts.

Once you complete the stage assessment, you can download a letter of commitment for your local leader or mayor to sign. You will need to know which stage you are in and have a signed commitment letter ready in order to join MCR2030.

Note: Previous participants in the MCR Campaign (2010 to 2020) <https://www.unisdr.org/campaign/resilientcities/cities> and local governments certified with ISO37123 should take the stage assessment, but are not required to submit a signed letter in order to join and access the online dashboard.

* Required


Please choose yes/no to answer the question(s)

1. Is your city working on or has developed a disaster risk reduction/resilience strategy or equivalent? Does this strategy include identified actions to reduce risks (in addition to emergency response and preparedness) *



- Go to the MCR2030 website and take the stage assessment at <https://mcr2030.undrr.org/resilience-roadmap/stage-assessment>
- Simple 3 questions, yes/no answers
- Upon completing the stage assessment, you will be directed to the result page
- Questions are available in many non-English languages

English (United States) ...

**MCR2030 Resilience Roadmap - Stage Assessment**

* Required

Congratulations!

Your city is now in **Stage A** and should build awareness to move forward

Stage A focuses on enhancing cities' understanding on risk reduction and resilience.

Commitments that Stage A cities should work toward include:

- Conduct an awareness event or publicity on resilience outside the government at least once annually;
- Conduct an orientation workshop on resilience with staff and city council;
- Establish a multi-sectoral committee on resilience building and demonstrate an initial commitment to further develop and implement a city DRR and resilience strategy

Visit <https://mcr2030.undrr.org/resilience-roadmap-stage-assessment-stage-success-page> to

- 1) Explore how to join MCR2030 and access the online dashboard for useful tools and resources,
- 2) Learn more about Stage A, and
- 3) Download a sample template of the letter of commitment for your mayor to sign.

3. Confirm your city stage *

☐ Stage A

Back

Next

Never give out your password. [Report abuse](#)



Click

Download the letter of commitment template and have it signed by your mayor

[Home](#) / Resilience Roadmap - Stage Assessment - Stage B Success Page

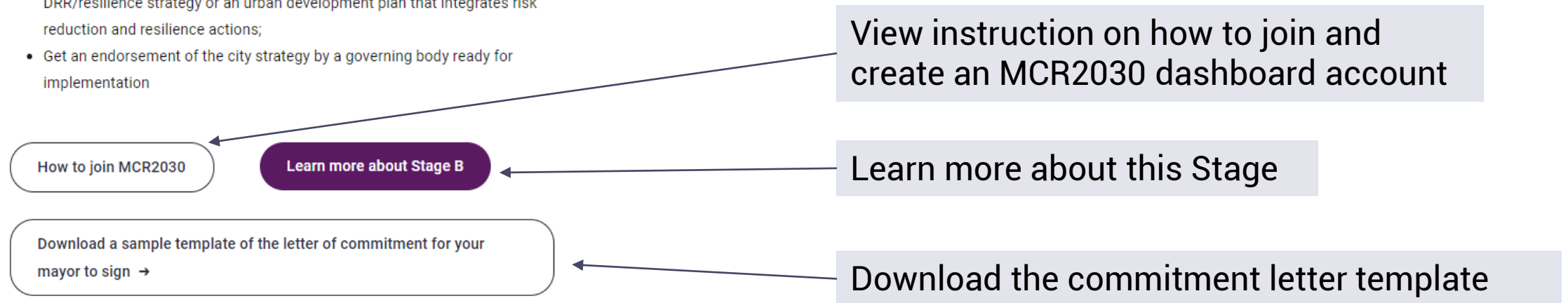
Congratulations!

Your city is now in Stage B and should build strategies to move forward

Commitments necessary for Stage B cities:

- Develop a city disaster risk reduction and resilience strategy guiding specific actions to reduce risk and build resilience. This could be a stand-alone DRR/resilience strategy or an urban development plan that integrates risk reduction and resilience actions;
- Get an endorsement of the city strategy by a governing body ready for implementation

- Only cities participated in the MCR Campaign (2010 to 2020) are not required to have the letter of commitment
- Cities certified with ISO37123 can use the ISO37123 certification in lieu of the letter of commitment.



Create an MCR2030 dashboard account for your city

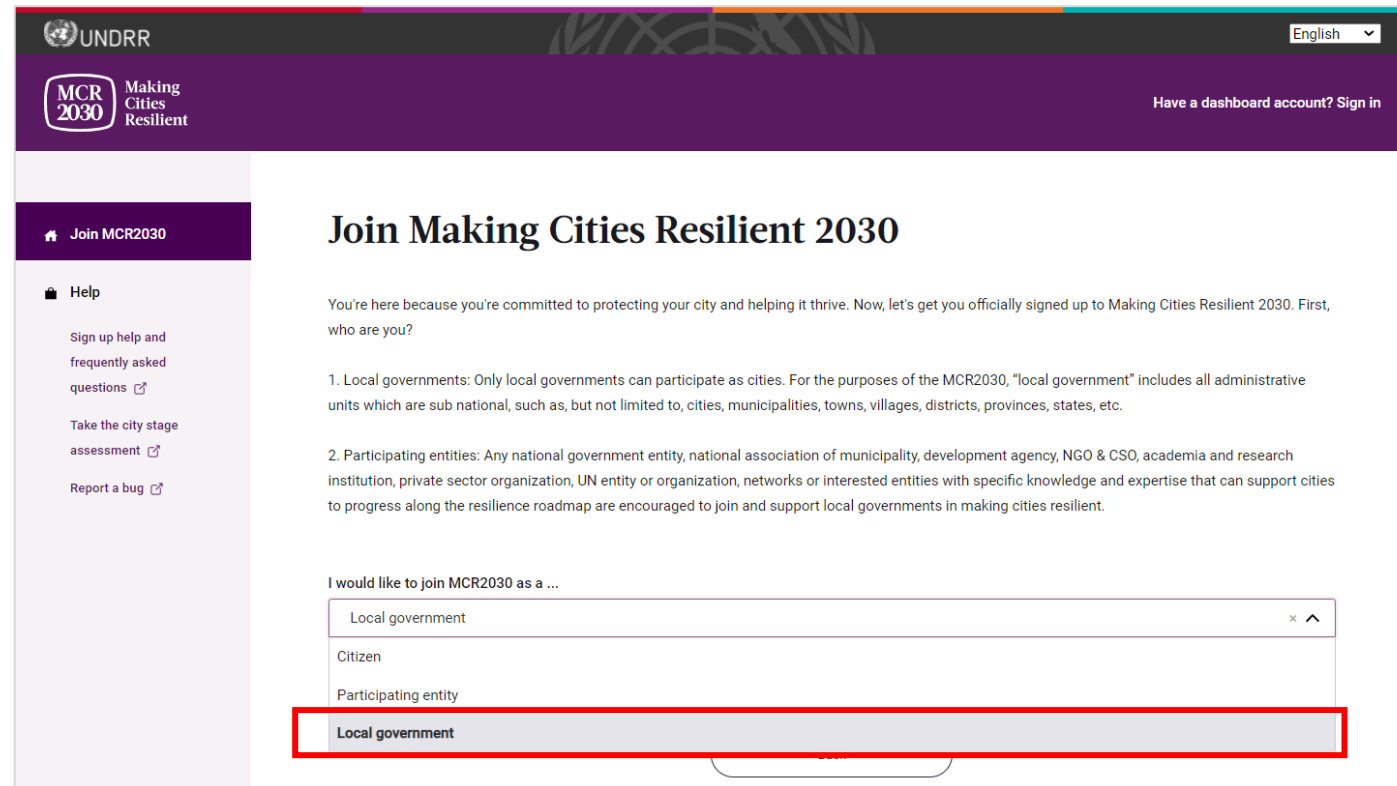
1. Visit the MCR2030 dashboard at: <https://mcr2030dashboard.undrr.org/>

Tips:

- You can view the MCR2030 dashboard in other language by clicking the language drop down option in the top right-hand corner. More languages will be added.



2. Select **'Local Government'** from the dropdown under **'I would like to join MCR2030 as a... '**,
3. Select **'Next'**



The screenshot displays the 'Join Making Cities Resilient 2030' page on the UNDRR MCR2030 dashboard. The page header includes the UNDRR logo, the MCR2030 logo, and a language selector set to 'English'. A sidebar on the left contains links for 'Join MCR2030', 'Help', 'Sign up help and frequently asked questions', 'Take the city stage assessment', and 'Report a bug'. The main content area is titled 'Join Making Cities Resilient 2030' and contains introductory text and two numbered sections: '1. Local governments' and '2. Participating entities'. Below this, a form titled 'I would like to join MCR2030 as a ...' is shown. The dropdown menu is open, displaying three options: 'Local government', 'Citizen', and 'Participating entity'. The 'Local government' option is highlighted with a red rectangular box.

4. Confirm if anyone from your government already signed up to MCR2030 on behalf of your city (Yes/No)

Join Making Cities Resilient 2030

You're here because you're committed to protecting your city and helping it thrive. Now, let's get you officially signed up to Making Cities Resilient 2030. First, who are you?

1. Local governments: Only local governments can participate as cities. For the purposes of the MCR2030, "local government" includes all administrative units which are sub national, such as, but not limited to, cities, municipalities, towns, villages, districts, provinces, states, etc.


2. Participating entities: Any national government entity, national association of municipality, development agency, NGO & CSO, academia and research institution, private sector organization, UN entity or organization, networks or interested entities with specific knowledge and expertise that can support cities to progress along the resilience roadmap are encouraged to join and support local governments in making cities resilient.

Has someone from your local government already signed up to MCR2030 on behalf of your city?

☐ Yes

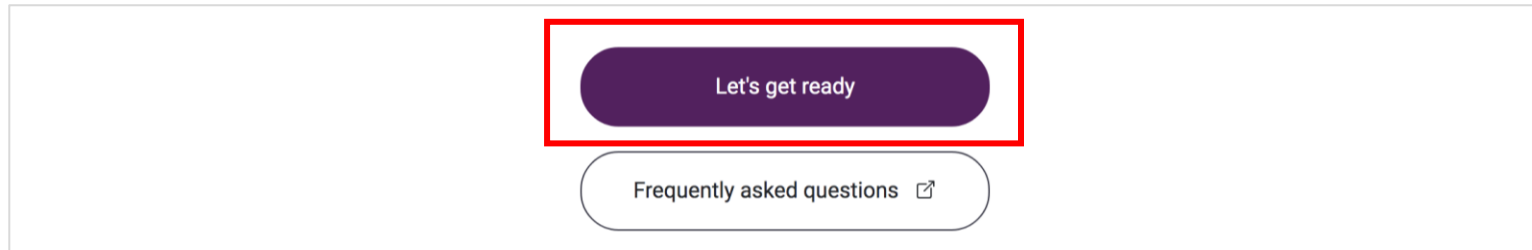
☐ No

Let's get ready

Frequently asked questions 

- If 'Yes', you will not be able to proceed. (If someone from your government has already signed up, please coordinate with the person to get access to the dashboard. Do not sign up again as this will create a duplicate profile).
- If 'No', continue with next steps

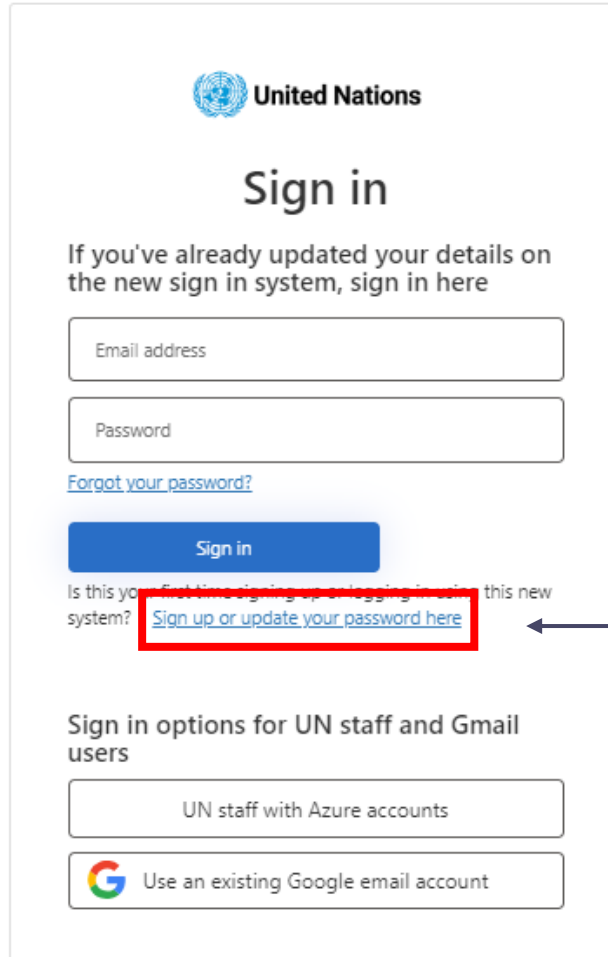
5. Select 'Let's get ready' to proceed.



Tips:

- *If you select 'No', you will be able to proceed to next steps.*
- *A reminder to take the stage assessment and prepare a letter of commitment will appear*
- *If you are not ready to sign-up yet, you can find more details on how to prepare for sign-up and access the MCR2030 dashboard via this link <https://mcr2030.undrr.org/how-join-mcr2030-local-government>*

6. Login to the system



The screenshot shows the United Nations 'Sign in' page. At the top is the United Nations logo and the text 'United Nations'. Below this is the heading 'Sign in'. A message states: 'If you've already updated your details on the new sign in system, sign in here'. There are two input fields: 'Email address' and 'Password'. Below the password field is a link: '[Forgot your password?](#)'. A blue 'Sign in' button is present. Below the button, a question asks: 'Is this your first time signing up or logging in to this new system?'. The link '[Sign up or update your password here](#)' is highlighted with a red rectangle. Below this section, it says 'Sign in options for UN staff and Gmail users'. There are two buttons: 'UN staff with Azure accounts' and 'Use an existing Google email account' (which includes the Google logo).

If you are the first-time user, please select 'Sign up or update your password here'.

Sign up or create a password to log-in

The screenshot shows a mobile app interface for the United Nations. At the top, there is a back arrow and the text 'Cancel', followed by the United Nations logo and the title 'Your Details'. The form contains several input fields, each with a red asterisk indicating a required field. The first field, containing the email 'kmeyerto@gmail.com', and the 'Send verification code' button below it are highlighted with a red rectangular box. Two arrows point from this box to external text boxes on the right. The first arrow points to the text 'Enter your email address', and the second arrow points to the text 'Click \'Send verification code\''. Below the email field are fields for 'New password', 'Confirm new password', 'First name', 'Last name', 'Organization', and 'Position'. At the bottom of the form is a 'Continue' button.

< Cancel

United Nations

Your Details

kmeyerto@gmail.com *

Send verification code

New password *

Confirm new password *

First name *

Last name *

Organization *

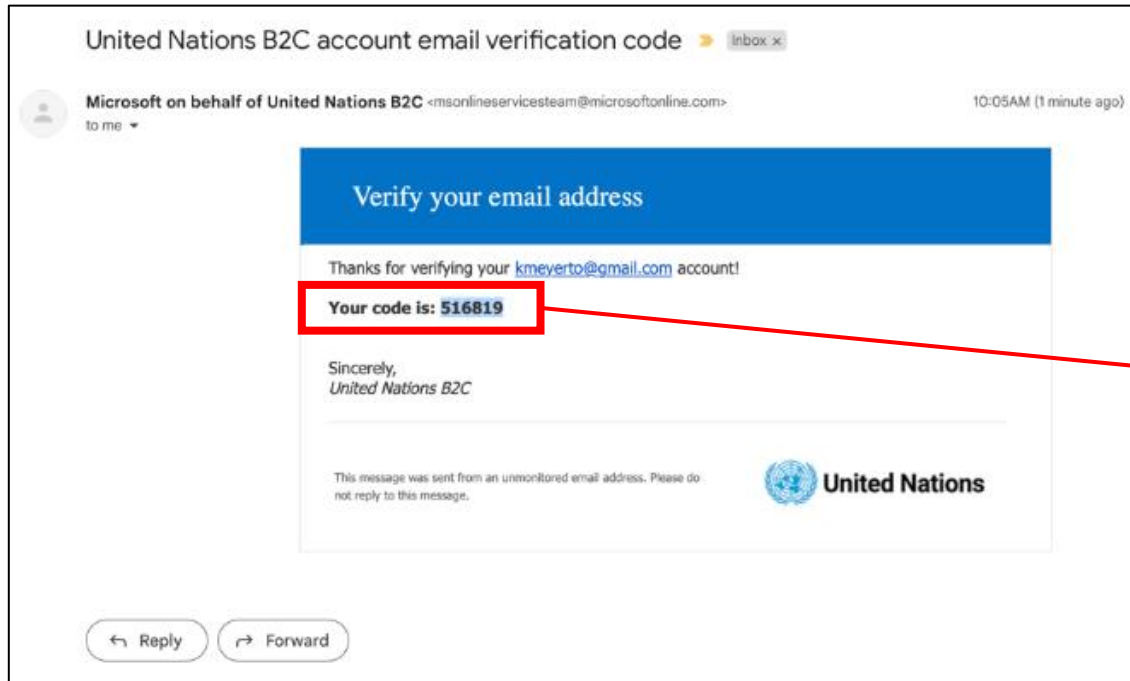
Position *

Continue

Enter your email address

Click 'Send verification code'

Enter verification code



Check your email for an email from United Nations B2C account email verification code

A mobile app or web form titled 'Your Details' with the United Nations logo. It contains instructions about email verification. A text box shows the email 'kmeyerto@gmail.com'. Below it is a 'Verification code' input field with a red box around it. Underneath are two buttons: 'Verify code' (highlighted with a red box) and 'Send a new code'. Further down are fields for 'New password', 'Confirm new password', and 'First name', each with a red asterisk indicating a required field.

Then, enter your code here

And click 'Verify code'

Set your password and complete personal information

< Cancel

United Nations

Your Details

Email address verified. You can continue now.

kneyerto@gmail.com *

Change email

The password must be between 8 and 64 characters.
Your password must have at least 3 of the following:

- a lowercase letter
- an uppercase letter
- a number
- a symbol

New password *

Confirm new password *

First name *

Last name *

Organization *

Position *

Continue

- To continue, create your password.
- As you type, the rules for your password will appear above the New Password input.
- Make sure it's something you can remember.

The password must be between 8 and 64 characters.
Your password must have at least 3 of the following:

- a lowercase letter
- an uppercase letter
- a number
- a symbol

- Then, re-enter the same password. It has to match exactly the password you enter in the first box.
- Add your personal information (first name, last name, organization and position).
- Click 'continue' and you will be directed to continue with the MCR2030 dashboard city profile creation.

For further information or troubleshooting:

<https://www.preventionweb.net/sso/migration-guide>

7. Fill in the basic information of your city profile in English



The screenshot shows a progress bar at the top with four steps: 1. Login (checked), 2. Detail (active), 3. Review, and 4. Ready. Below the progress bar, the heading reads "Join MCR2030 as a local government". A paragraph of instructions follows: "Please share your information in English, so it is easily accessible to fellow MCR2030 participants across regions in your local government's profile. The information you share here will only be visible to other official MCR2030 participants, and MCR2030 Secretariats. Please fill out the country, province or state, and city in that order. Completing those fields in a different order—city first, for example—may result in an error that blocks you from completing the form."

Tips:

- *This section is called 'City Basics'. You will be asked to provide more information in the 'City Details' section later.*
- *Complete the information in the order of appearance otherwise it may result in an error that blocks you from completing the sign-up*
- *Please enter details in **English** for easier browsing by other dashboard users. You can enter the text in your local language in another section*

1) About your local government

From the drop-down menus:

- **Select the country** in which your city is based [REQUIRED]
- **Select your state / province** (the list depends on the country selected) [REQUIRED]
- **Select the name of your local government** (the list depends on the state selected) [REQUIRED]

Tips:

- *If your state/province or the name of local government is not appearing on the list, select '**Not in the list**', and manually enter the name in the blank box*
- *Answer the questions in order: Select Country → State/Province → City*

About your local government

Select your local government's country

Q Select country

Your local government's state or province (choose "not in the list" if not listed)

Q Search name of city's state or province (choose "not in the list" if not listed)

Your local government

Q Search name of village, town, or city (choose "not in the list" if not listed)

Your local government's state or province (choose "not in the list" if not listed)

Q Not in the list

If not listed, what is the name of your state or province?

|

Please complete

1) About your local government

- Select Yes/No: Were you a previous participant of the MCR Campaign 2010-2020? [REQUIRED]

Were you a previous participant of the MCR Campaign 2010 to 2020?

☐ Yes

☐ No

- Insert the current population of your town in numbers only [REQUIRED]

What is the current population of your town?

Numbers only

2) Your progress so far

- Select Yes/No: Has your city been certified with ISO37123? [Required]

Has your city been certified with ISO37123? This is not mandatory to sign up to MCR2030

☐ Yes

☐ No

- Select the stage that your government is at [Required]

In what stage is your local government right now?

☐ Stage A

☐ Stage B

☐ Stage C

☐ I'm not sure

Tips:


- Find out your city stage by taking the stage assessment at <https://mcr2030.undrr.org/resilience-roadmap/stage-assessment>

3) Your commitment to resilience

- Upload the letter of commitment from your mayor [REQUIRED]

Your commitment to resilience.

Please upload the signed letter of commitment from your mayor, which you downloaded when you completed the stage assessment. PDF, JPGs, PNGs, and Word Documents of up to 2MB are accepted.

Upload or drop your files 

Tips:

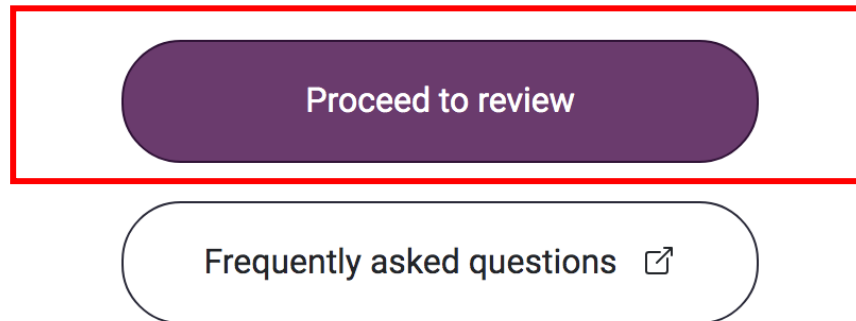
- Only cities participated in the MCR Campaign (2010 to 2020) are not required to upload the letter of commitment
- Cities certified with ISO37123 can use the ISO37123 certification in lieu of the letter of commitment
- See section A for more details

- Complete the name and job title of the person that signed the letter [REQUIRED]


What is the name of the official who signed this letter?

What is the title or position of the official who signed this letter?

- After completing all basic information, click '**Proceed to review**'



8. Review the details you have entered.



1 Login 2 Detail 3 Review 4 Ready

Review and confirm your details

Please review your details below before completing sign up. You cannot change the name of your city after joining MCR2030. You're almost ready!

- If you want to make any change, click 'edit my details'

Agree to privacy policy and terms and conditions: [Privacy Policy](#) [Terms and Conditions](#)

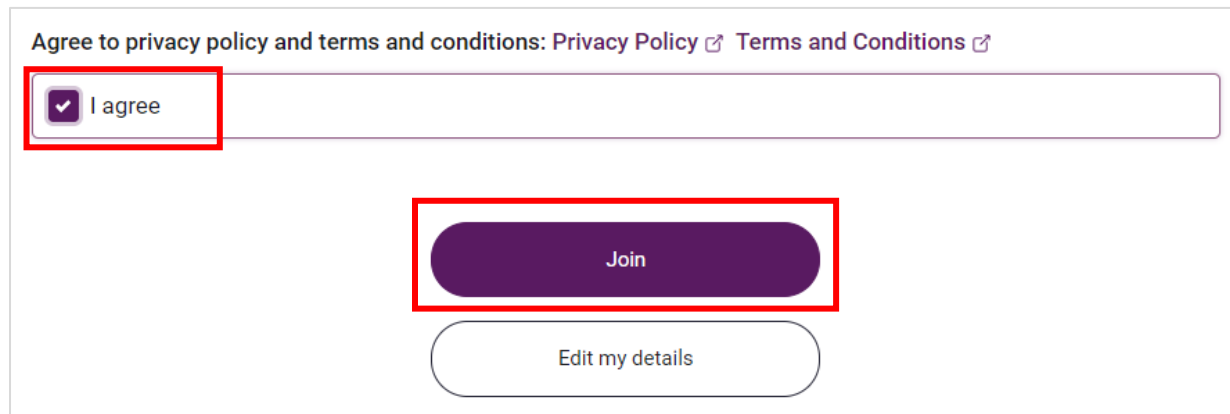
☐ I agree

Join

Edit my details

- If you confirm the details,

- Check the boxes at the bottom of the page to **agree** to all privacy policy and terms and conditions.
- Then click '**Join**'.



Agree to privacy policy and terms and conditions: [Privacy Policy](#) [Terms and Conditions](#)

☒ I agree

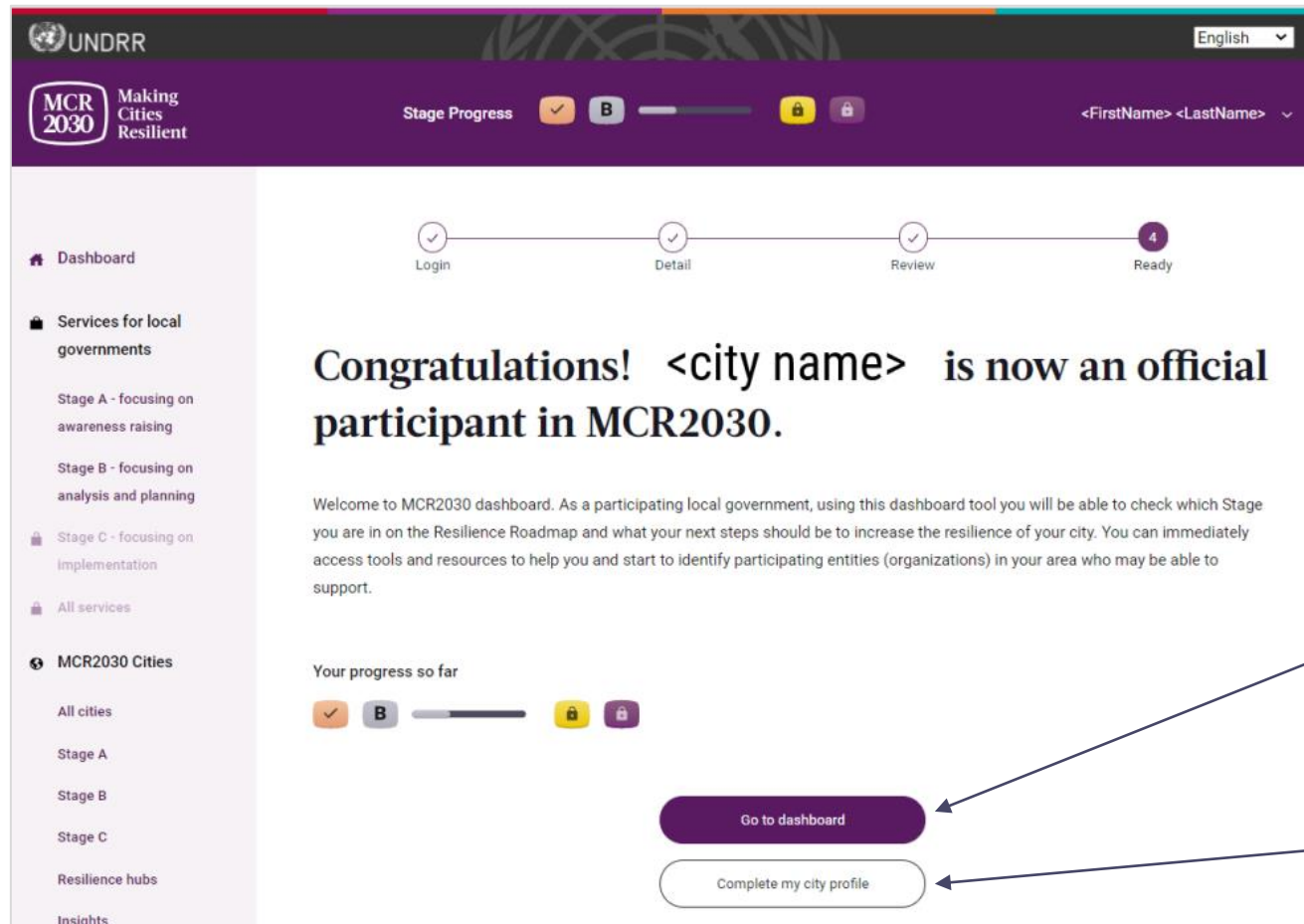
Join

Edit my details

Tips:

- To view privacy policy & terms and conditions: <https://mcr2030.undrr.org/terms-and-conditions>

You did it! Your local government is now an MCR2030 city and can access useful tools and resources to help improve your city resilience.



Click here to view your dashboard

Click here to continue to complete your city profile (recommended)

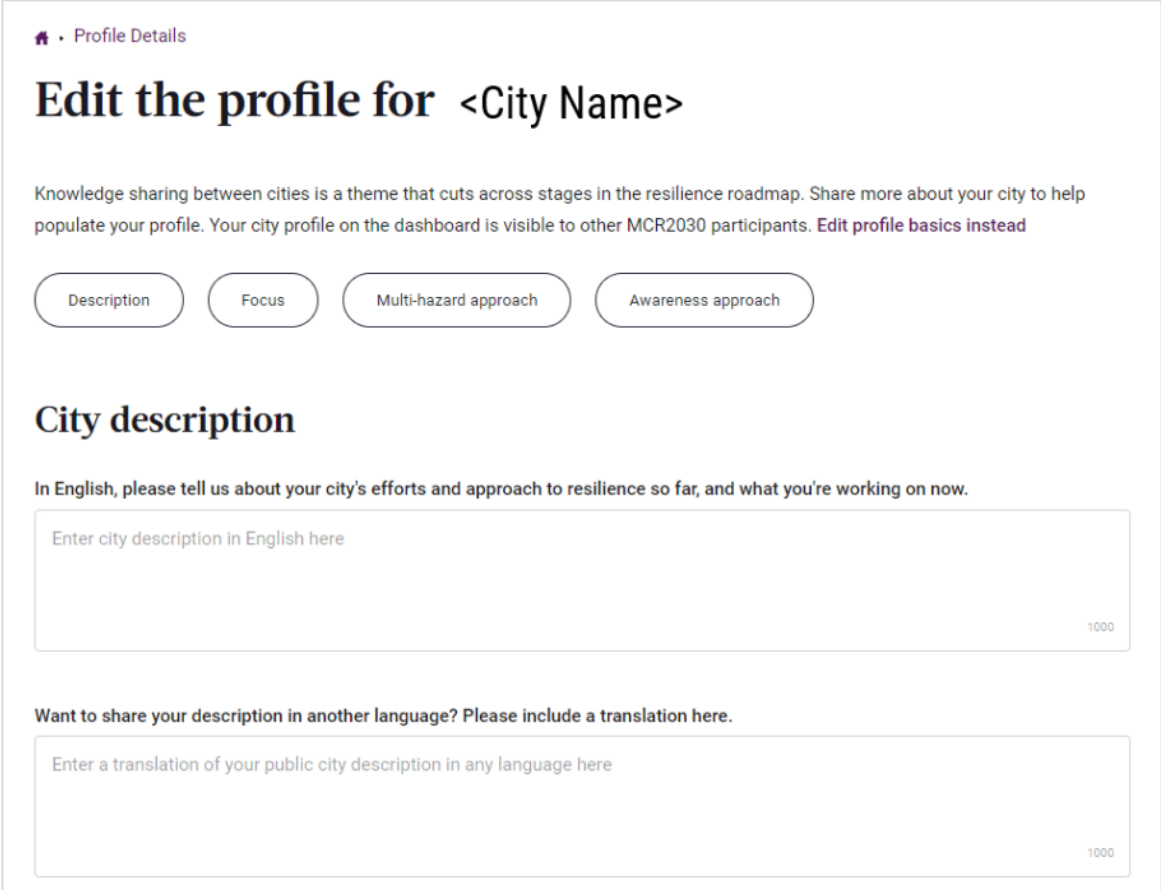
Complete your city detailed profile

Why completing the city details is necessary?

- *This section is called 'City Details'. It allows cities to provide more information about the city and what support the city is looking for.*
- *Providing your city details help participating entities understand what your city needs are and increase a chance that participating entities can find and work with your city. At the same time, it helps increase your chance to locate the right participating entities and services that match your needs*

1. City Description - Fill in the detail information of your city profile

- **Describe the city's efforts and approach to resilience** [REQUIRED]
- **Describe the city's efforts and approach to resilience** in a language of your choice



The screenshot shows the 'Profile Details' page for editing a city profile. The title is 'Edit the profile for <City Name>'. Below the title is a paragraph explaining that knowledge sharing is a theme across stages in the resilience roadmap and that the city profile is visible to other MCR2030 participants. There are four tabs: 'Description' (selected), 'Focus', 'Multi-hazard approach', and 'Awareness approach'. The 'City description' section has a heading and a prompt: 'In English, please tell us about your city's efforts and approach to resilience so far, and what you're working on now.' Below this is a text input field with a placeholder 'Enter city description in English here' and a character count '1000'. Another prompt follows: 'Want to share your description in another language? Please include a translation here.' Below this is another text input field with a placeholder 'Enter a translation of your public city description in any language here' and a character count '1000'.

1. City Description (continued)

- **Answer Yes/No if your city is a capital city**
[REQUIRED]
- **Enter the city's second official name**
(such as a city name in your local language, if there is any)
- **Enter the local government's official website**
- **Enter the local government's second official website** (if there is any)

Is your city a capital city? Capital of a province, state, or country.

☐ Yes

☐ No

Does your city have a second official name? If so, please enter it here.

<City Name>

Does your local government have an official website? If so, please share the URL here. Please add http:// to the beginning.

http://www.yourvillage.ca

Does your city have a second official website? If so, please share the URL here. Please add http://.

http://www.yourvillage2.ca

1. City Description (continued)

- From the drop-down menu, **select the population change for your city in the last year**
[REQUIRED]
 - Shrank by 10% or more
 - -6% to -10%
 - 0 to -5%
 - Population stayed the same
 - Grew by 0 to 5%
 - Grew by 6 to 10%
 - Grew by 10% or more

Since last year, how has your city's population changed?



The screenshot shows a web form with a question: "Since last year, how has your city's population changed?". Below the question is a dropdown menu that is currently open, displaying a list of eight options. The first option, "Shrank by 10% or more", is highlighted with a light gray background. The other options are listed in plain text. A vertical scrollbar is visible on the right side of the dropdown list, indicating that the list can be scrolled. A small upward-pointing arrow is located at the top right of the dropdown menu.

- Shrank by 10% or more
- 6% to -10%
- 0 to -5%
- Population stayed the same
- Grew by 0 to 5%
- Grew by 6 to 10%
- Grew by 10% or more

2. City Focus

- From the drop-down menu, **select the goals that your city is aiming to work on next year to reduce disaster risk and improve resilience** [REQUIRED] (multiple answers allowed)

City focus

This information will be shown to other MCR2030 participating cities in your city profile.

What is your city aiming to accomplish over the next year to reduce disaster risk and improve resilience?

Conduct an orientation workshop on resilience with staff and city council

Conduct an awareness event or publicity on resilience outside the government

Establish a multi-sectoral committee on resilience building

Develop a city disaster risk reduction and resilience strategy

Get an endorsement of the city strategy by a governing body ready for implementation

Develop a pipeline of bankable projects to implement DRR and resilience actions

Implement specific activities on DRR and resilience and sustain longer term actions across city departments

Mainstream and institutionalize DRR and resilience strategies and activities across all sectors of the city

Share experiences with other cities

2. City Focus

- From the drop-down menu, **select the strategy your city is planning for this year** [REQUIRED]
(multiple answers allowed)

What is your city planning to do in terms of strategy this year?

^

- Conduct a resilience assessment to improve city's strategy, prioritize projects and create an action plan
- Seek funding; work on project preparation and apply for technical assistance
- Integrate risk reduction and resilience into the city's development planning and budgeting
- Establish monitoring mechanism and set indicators for the strategy implementation
- Communicate on the progress of resilience strategy implementation

3. City Multi-Hazard approach

- From the list of answers, **select the hazards that your city has experienced in the last 10 years** (multiple selections allowed)

- | | |
|----------------------------------|---|
| <input type="radio"/> Flood | <input type="radio"/> Storm Surge |
| <input type="radio"/> Earthquake | <input type="radio"/> NBC-Nuclear, Biological, Chemical |
| <input type="radio"/> Drought | <input type="radio"/> Technical Disaster |
| <input type="radio"/> Cyclone | <input type="radio"/> Insect Infestation |
| <input type="radio"/> Tsunami | <input type="radio"/> Tornado |
| <input type="radio"/> Wildfire | <input type="radio"/> Avalanche |
| <input type="radio"/> Landslide | <input type="radio"/> Cold Wave |
| <input type="radio"/> Heatwave | <input type="radio"/> Epidemic and pandemic |
| <input type="radio"/> Volcano | |

A multi-hazard approach

The Sendai Framework advocates for a multi-hazard approach.

Which hazards, if any, did your city experience in the last 10 years?

<input type="checkbox"/> Flood
<input type="checkbox"/> Earthquake
<input type="checkbox"/> Drought
<input type="checkbox"/> Cyclone
<input type="checkbox"/> Tsunami
<input type="checkbox"/> Wildfire
<input type="checkbox"/> Landslide
<input type="checkbox"/> Heatwave
<input type="checkbox"/> Volcano
<input type="checkbox"/> Storm Surge

4. City Awareness Approach

- From the drop-down menu, **select the tools that you have used over the past year to reach your citizens** [REQUIRED] (multiple answers allowed)
 - Social Media
 - Text Message
 - Community meeting
 - Mail or paper-based marketing
 - Public signs and posters

Over the past year, what tools have you used to reach your citizens? This will not be displayed on your public city profile.

^

Social media

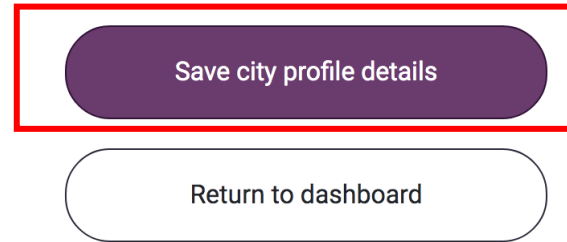
Text message

Community meeting

Mail or paper-based marketing

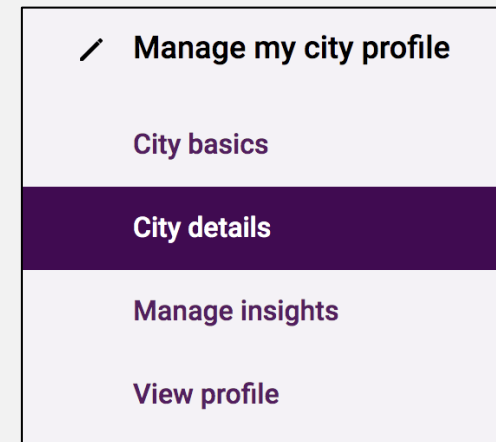
Public signs and posters

5. Once completed, select 'Save city profile details'



Tips:

- *If you would like to edit the city details, go to 'Manage my city profile' on the left menu bar and select 'City details'.*



Overview of the city dashboard

When logging in as a local government user, you will be taken to the dashboard landing page where you can find important information that can help guide your city towards resilience.

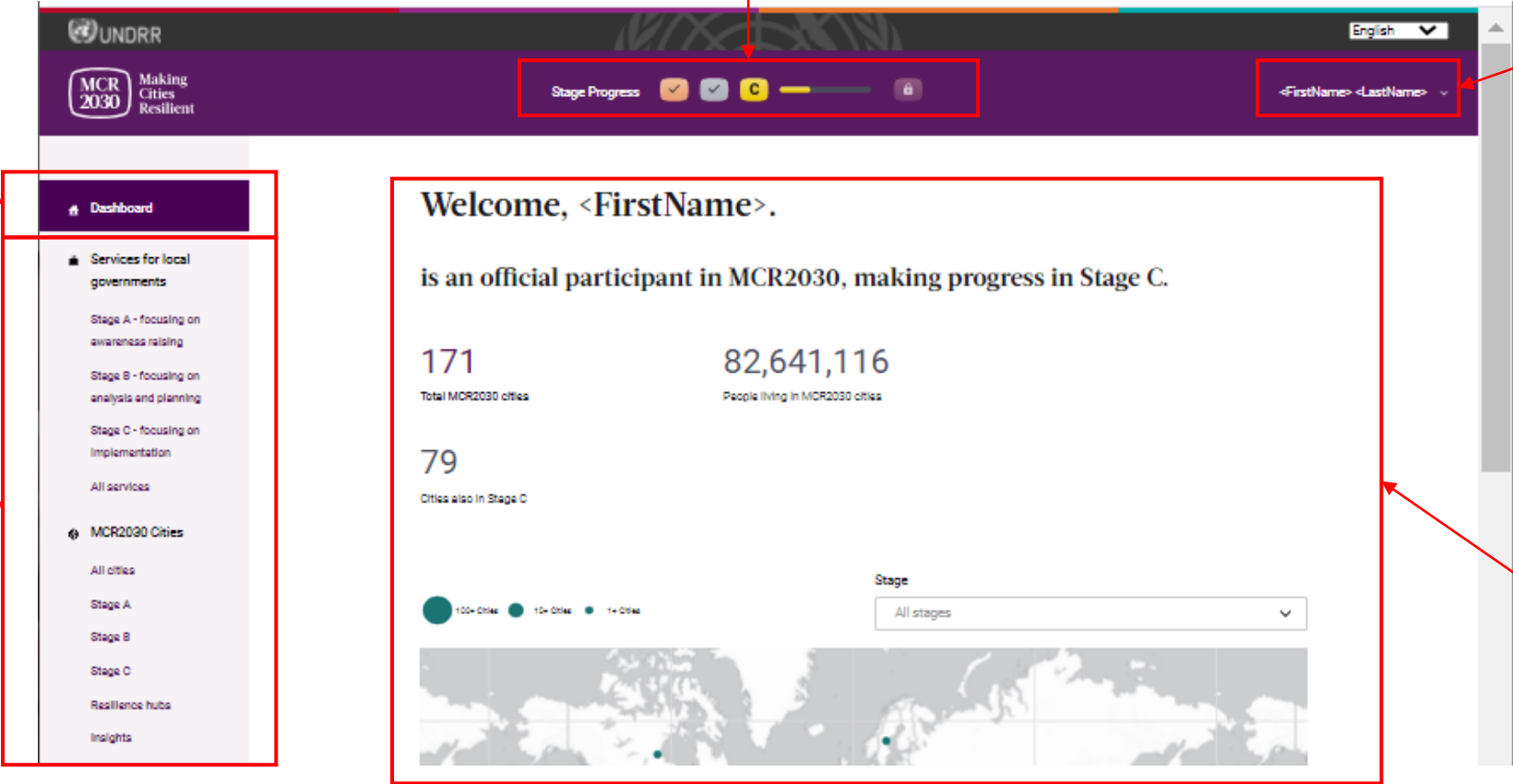
Dashboard landing page

The left-hand side menu groups different actions that the user can exert.

The top part shows your city stage and progress on the roadmap

The top-right side will show the first and last name of the person logged in. Here you can click to edit your personal information.

The middle part contains an overview of MCR2030 cities and useful information specific to your city that can guide your city towards improved resilience



The screenshot displays the MCR2030 Dashboard landing page. The header features the UNDRR logo, the MCR2030 'Making Cities Resilient' logo, a 'Stage Progress' indicator showing a progress bar with icons for completed stages, a language dropdown set to 'English', and a user profile dropdown showing '<FirstName> <LastName>'. The left sidebar contains a 'Dashboard' link and a menu for 'Services for local governments' (Stage A: awareness raising, Stage B: analysis and planning, Stage C: implementation, All services) and 'MCR2030 Cities' (All cities, Stage A, Stage B, Stage C, Resilience hubs, Insights). The main content area welcomes the user, states they are an official participant in MCR2030 at Stage C, and provides statistics: 171 total MCR2030 cities and 82,641,116 people living in them. It also shows 79 cities also in Stage C. A map of the world is displayed at the bottom with a 'Stage' filter set to 'All stages'.

What can cities do on the dashboard?

- Cities can see where they are on the resilience roadmap (Stage A, B or C) and what actions they should focus on to step up resilience building in the city
- Cities can search for services available for cities by relevant stages, themes, service providers, type of services, etc.
- Cities can search participating entities and contact them for collaboration
- Cities can see the guidance and support provided by their national government entities, if any
- Cities can access help and many other useful information that will support cities to progress further on their resilience journey
- Cities can see other MCR2030 cities and contact them for exchanges and learning
- Cities can view Resilience Hubs and their services
- Cities can share insights and lessons learned and make them visible to other cities and participating entities
- Cities can report achievements and graduate from Stage A to B, and from Stage B to C
- Cities can download certificate of participation and many other media and guided resources
- Cities can always update city profiles (both the basics and details) and can add more team members
- ... and many more

For inquiries:

- Visit MCR2030 website <http://mcr2030.undrr.org>
- View MCR2030 dashboard how-to guides <https://mcr2030.undrr.org/dashboard-guide>
- Contact MCR2030 Secretariats
 - Africa mcr2030-africa@un.org
 - Americas & the Caribbean mcr2030-amc@un.org
 - Arab States mcr2030-arabstates@un.org
 - Asia-Pacific mcr2030-ap@un.org
 - Europe and Central Asia mcr2030-eca@un.org
 - Global Secretariat mcr2030-global@un.org

